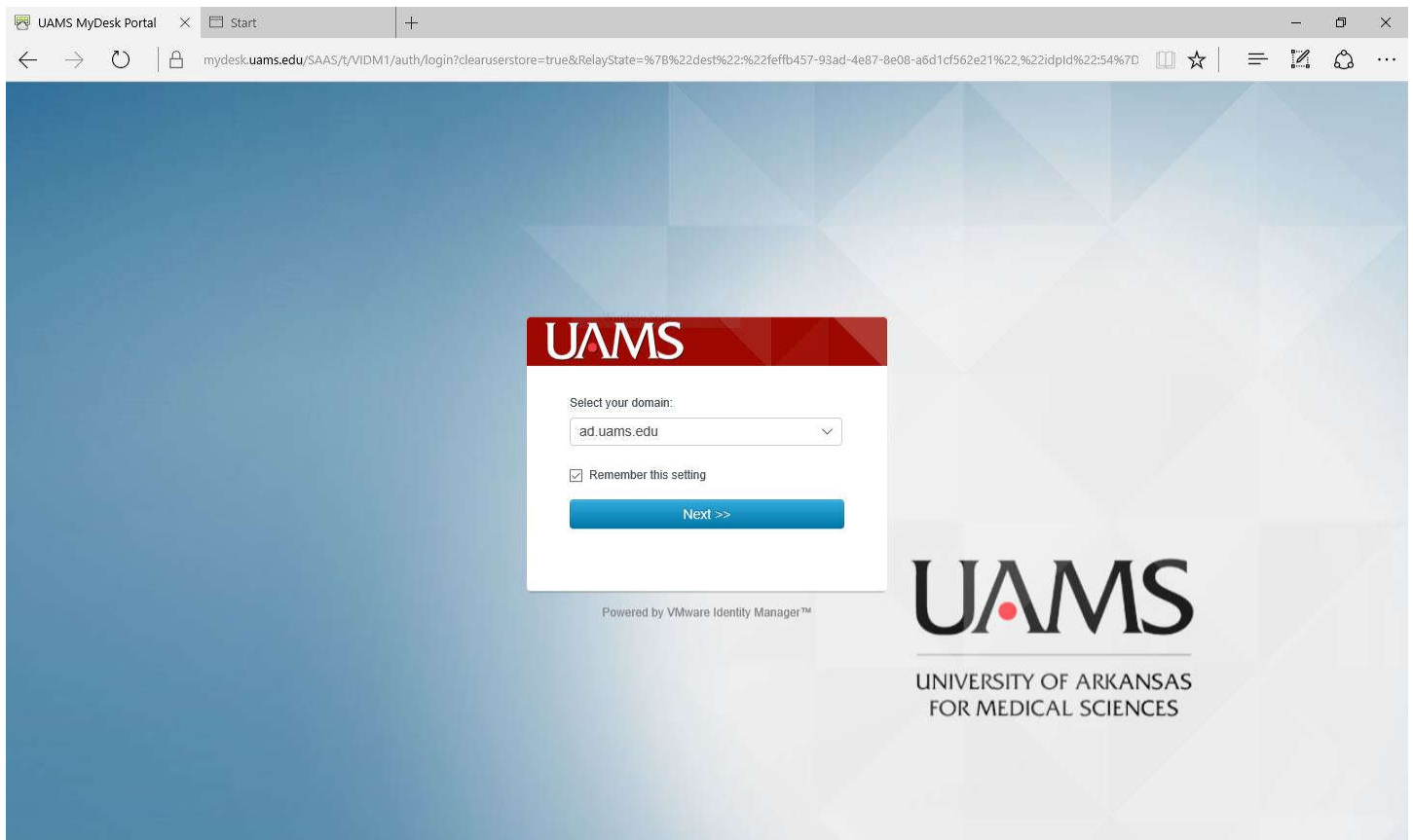


Access to UAMS My Desk

02/05/2016

This document is to provide information on connecting to UAMS's MyDesk. The instructions are based on using a Windows 10 64-bit machine using Microsoft Edge. Please note that there will be visual differences using Internet Explorer, Firefox, Chrome and Safari browsers. This is due to how the different browsers are programmed to handle web pages but the functionality should be the same. This guide is to assist in connecting to MyDesk for the first time. It will also walk through the installation of the VMware Horizon View Client, which is needed for the resources to launch. If you already have the client, then you can skip the client instructions.

1. Please go to <https://mydesk.uams.edu>.



Select Next to set your Domain. The domain should always show ad.uams.edu

2. Enter in your UAMS username and password. You will not need to preface the username with UAMS\



username

password

ad.uams.edu

[Forgot password?](#)

Sign in

[Sign in to a different domain](#)

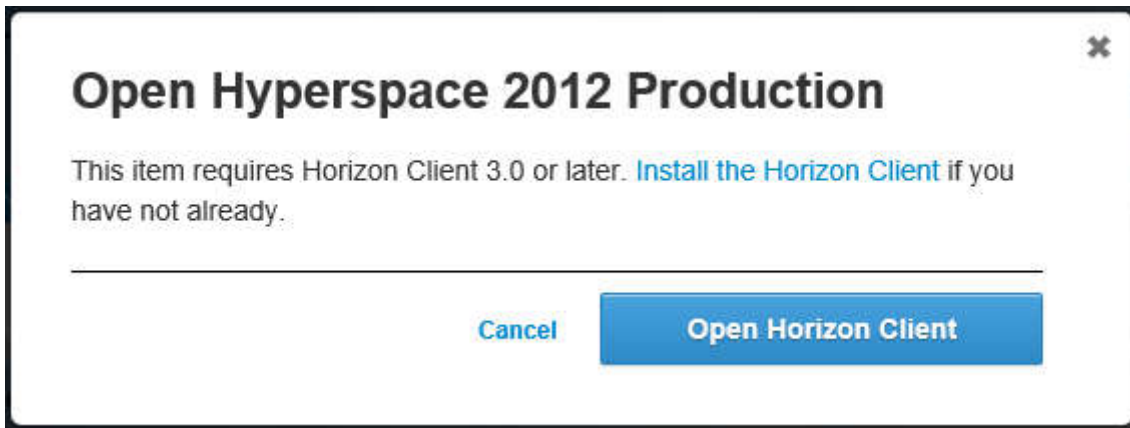
- 3. You should be presented with the resources you have been entitled. Please note that if you do not see an application that is not presented here, it may be in the App Center button to the right of your name. Depending on the application, it would be only listed here and then you would have to “add” it to appear on your main screen.

The screenshot shows a web browser window with the address bar displaying "mydesk.uams.edu/SAAS/apps/#/launcher". The page header includes the UAMS logo, "MyDesk", and a "VDI Test" dropdown. A search bar and "App Center" button are also visible. The main content area features a grid of application icons, many with a "NEW" badge. The icons include: SAP Logon, Centricity EMR, Excel 2013, OneNote 2013, Outlook 2013, PowerPoint 2013, Word 2013, IT, Hyperspace 2..., Inpatient Units, OutPatient Units, Skype for Bus..., UAMS Clinical..., UAMS Share..., Configuration..., HCLL 4.7, PRD, IEM Emergin, SCCM Remot..., UAMS IT Link..., vSphere Clien..., Zeiss Forum, SectraWeb 16.2, and Centricity EA... The UAMS logo and "UNIVERSITY OF ARKANSAS FOR MEDICAL SCIENCES" are displayed at the bottom right, with a "vmware" logo in the footer.

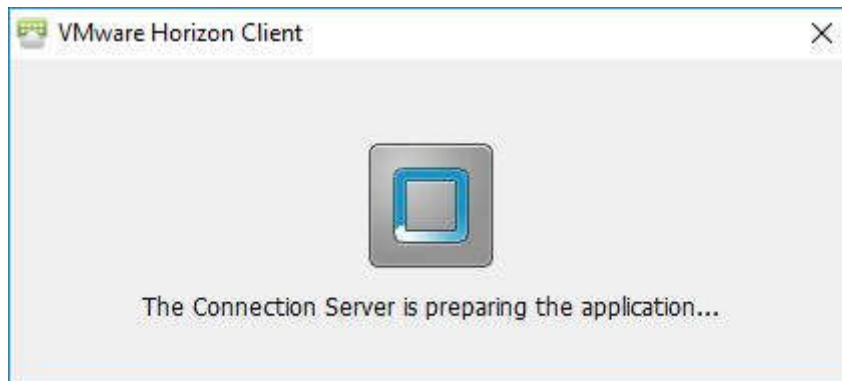
4. You should be able to click on any of the icons to initiate connection to the resource. The icon should change to show that it is trying to launch.



5. It should present the screen below. If you do not already have the VMware Horizon View Client installed, proceed to install.



If you already have the client, then clicking on the “Open Horizon Client” should start the connection to the application.



The following section will detail the install of the client. Clicking on the highlighted link will take you to the download page. You may skip the next page unless the link does not redirect you.

Please use this link to download the client and follow the instructions on the next page..

https://my.vmware.com/web/vmware/info/slug/desktop_end_user_computing/vmware_horizon_clients/3_0

UAMS MyDesk Portal | Download VMware Hor | +

my.vmware.com/en/web/vmware/info/slug/desktop_end_user_computing/vmware_horizon_clients/3_0

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Home / VMware Horizon Clients

Download VMware Horizon Clients

Select Version: VMware Horizon Clients for Windows, Mac, iOS, Linux, and Android allow you to connect to your VMware Horizon virtual desktop from your device of choice giving you on-the-go access from any location.

3.0 | Read More

Product Resources

- ViewMy DownloadHistory
- Product Info
- Documentation
- VMwareView MobileClient Privacy
- Horizon ViewCommunity
- Linux:Howto get the Horizon Viewclient

Product Downloads | Drivers & Tools | Open Source | Custom ISOs

Product	Release Date	
VMware Horizon Client for Windows <ul style="list-style-type: none"> VMware Horizon Client for 32-bit Windows 2015-10-15 Go to Downloads VMware Horizon Client for 64-bit Windows 2015-10-15 Go to Downloads 		
VMware Horizon Client for Windows with Local Mode Option <ul style="list-style-type: none"> VMware Horizon View Client for 32-bit Windows with Local Mode Option 2015-06-04 Go to Downloads VMware Horizon View Client for 64-bit with Local Mode Option 2015-06-04 Go to Downloads 		

Install the Horizon View Client

Select your Operating System. In this instance I am using Windows 10 64-bit.

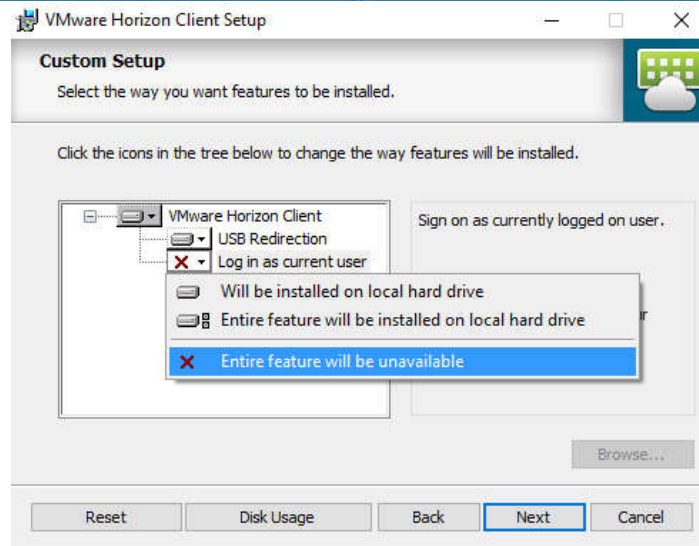
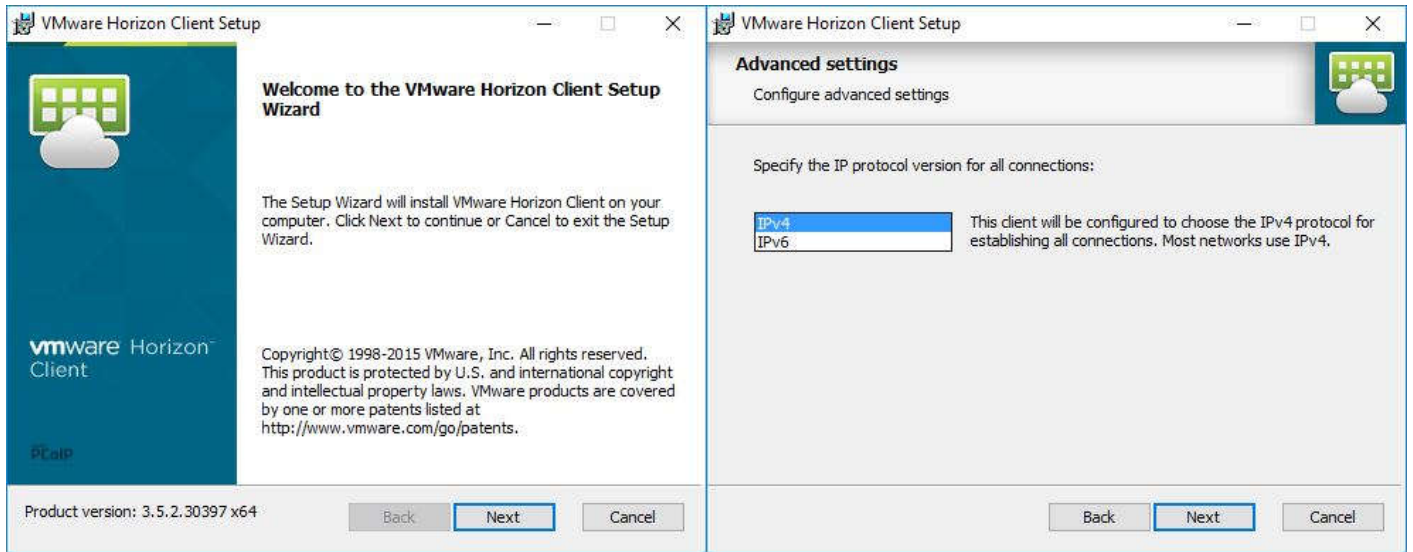
Product	Release Date	
VMware Horizon Client for Windows <ul style="list-style-type: none"> VMware Horizon Client for 32-bit Windows 2015-10-15 Go to Downloads VMware Horizon Client for 64-bit Windows 2015-10-15 Go to Downloads 		

Click "Download." Choose "Run."

The screenshot shows a web browser window with the VMware website. The address bar shows the URL: `my.vmware.com/web/vmware/details?downloadGroup=VIEWCLIENTS_WIN64_352&productid=421&rPid=9427`. The page title is "Download VMware Horizon Client for 64-bit Windows". The page content includes a "Select Version" dropdown set to "3.5.2", a "Description" section, a "Release Date" of "2015-10-15", and a "Type" of "Product Binaries". A "Product Resources" sidebar is on the right. A "Download" button is prominently displayed. At the bottom of the browser window, a notification bar shows: "VMware-Horizon-View-Client-x86_64-3.5.2-3150477.exe finished downloading." with buttons for "Run", "Open folder", and "View downloads".

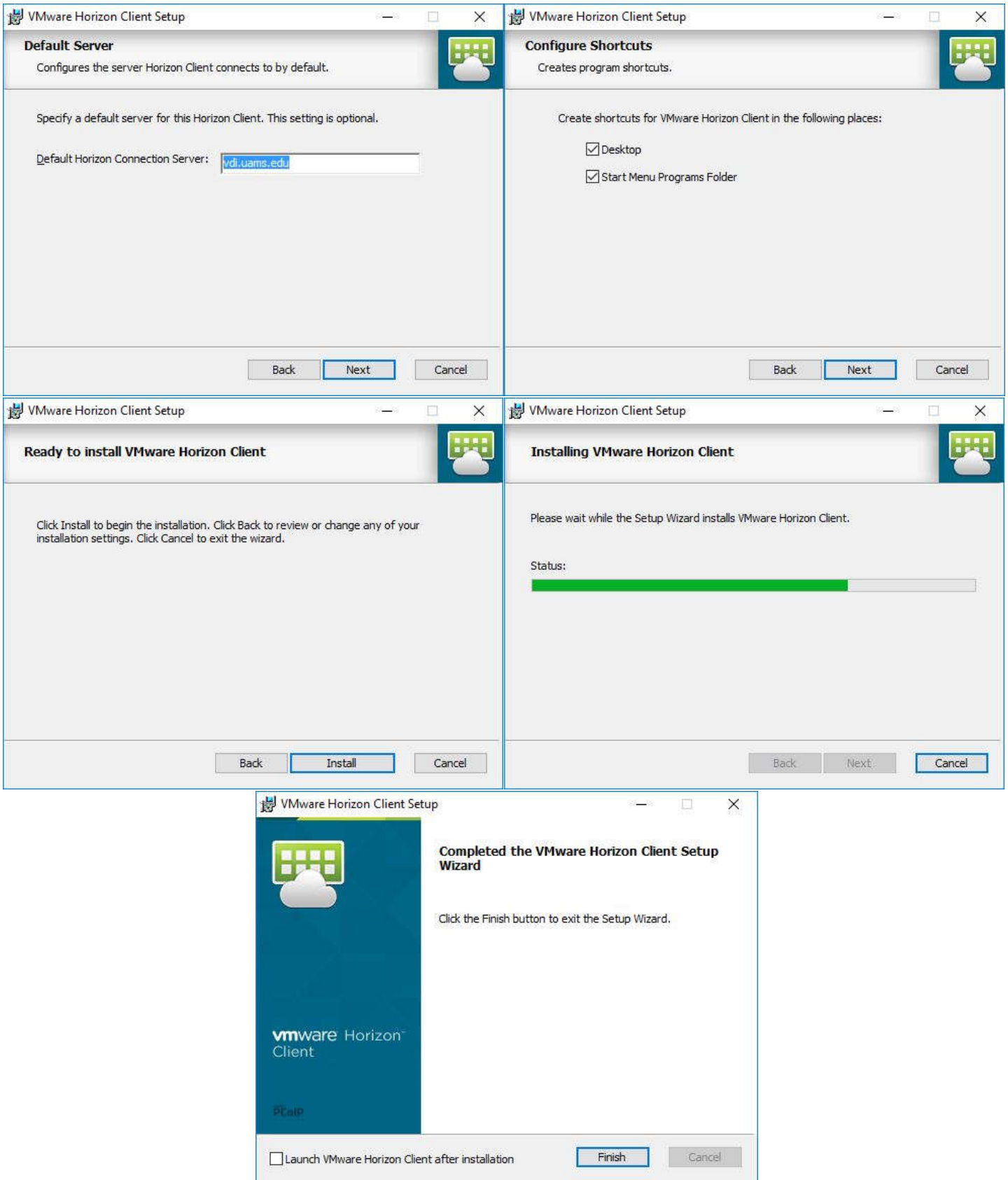
Follow the prompts to continue the installation.

The screenshot shows a Windows User Account Control dialog box. The title bar reads "User Account Control". The main text asks: "Do you want to allow this app to make changes to your PC?". Below this, there is a small icon of a CD/DVD. To the right of the icon, the following information is displayed: "Program name: VMware installation launcher", "Verified publisher: VMware, Inc.", and "File origin: Downloaded from the Internet". At the bottom of the dialog, there is a "Show details" link with a dropdown arrow, and two buttons: "Yes" and "No". A link at the bottom right says "Change when these notifications appear".



Disable the “Log in as current user” if you are on a personal computer. If you are on a UAMS workstation, and are logged in as yourself, you may leave this option enabled.

Input **vdi.uams.edu** as the *Default Horizon Connection Server*, then click **Next**

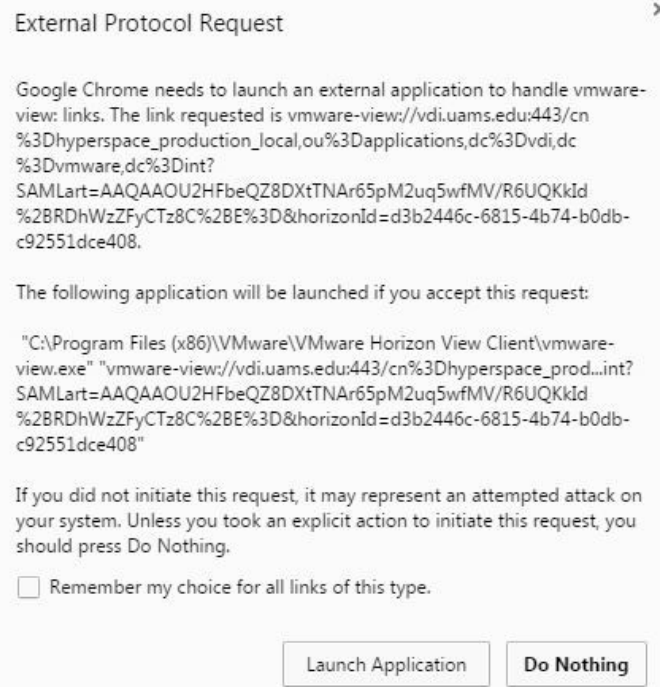
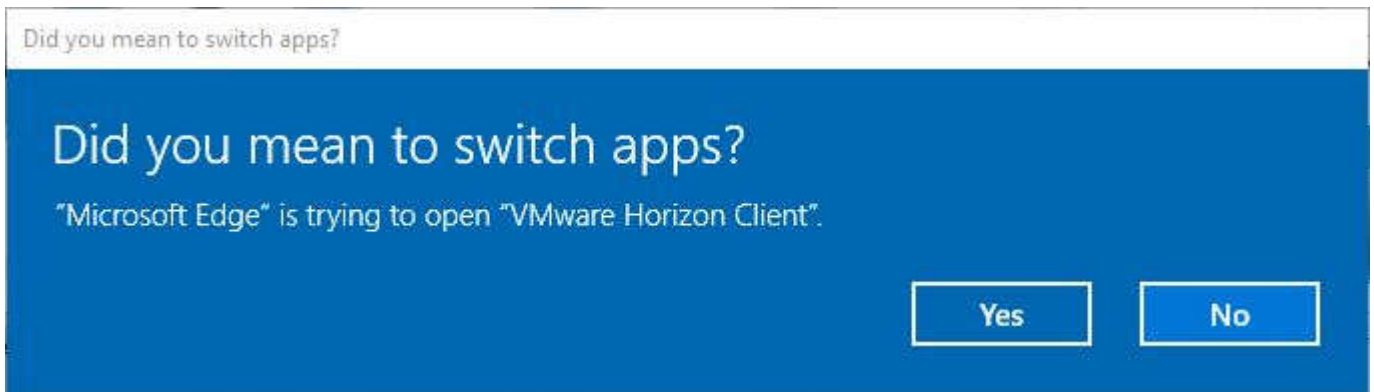


You can uncheck the "Launch VMware Horizon Client after installation".

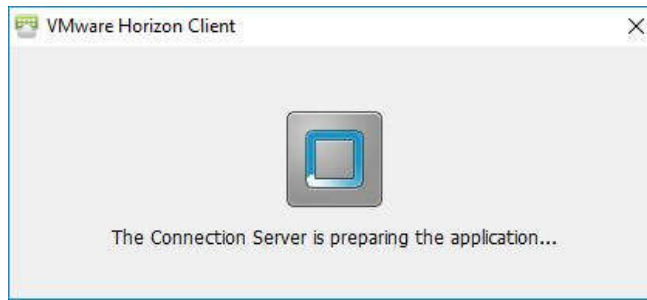
7. Now that we have the client installed, we should be able to go back to the browser and click on the Open Horizon Client button.



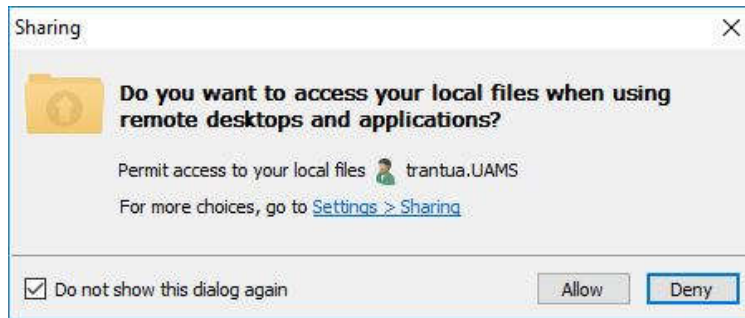
8. It will invoke the Horizon client and depending on your browser it should show a security notice similar to the ones below for Microsoft Edge, Internet Explorer and Google Chrome. This is to let you know you are opening an external (to the browser) link and that are you sure. You can also make it remember your selection.



9. After the notice you should see your selected application start to load with the client.



The next dialog asks for your permission to access local files on your computer. This feature will allow future applications hosted on MyDesk which may require files to be able to be saved locally.



10. In this guide we opened up Epic Hyperspace Production. The application should be presented in its own window.

